

U3A Yarra City Rules on Grievance Disputes

Source: U3A Yarra City Rules of Association (November 2013) (clauses 57 – 58)

Grievance disputes

57. If there is a dispute between a member and another member, a member and the Association, or a member and the Committee, the parties involved must first attempt to resolve the dispute between themselves for at least 14 days from the date the dispute is known to all parties involved.

58. If the dispute cannot be resolved between the people involved, the following grievance procedure must be followed:

- a. the party with a grievance must write to the Association and any other people affected, and explain what they are unhappy about
- b. the Committee must appoint an unbiased mediator to hear from all the parties involved and try to find a solution. The Committee must give the people involved reasonable notice of the time and place of the hearing
- c. at the hearing, each party must have an opportunity to be heard and agrees to do their best to resolve the dispute, and
- d. if the parties cannot resolve the dispute with the assistance of the mediator, then an unbiased decision-maker must determine the outcome of the dispute.

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